

K1

English

Living Leadership - Moving Forward Working Together Differently

Wednesday, May 18, 2011 / Mercredi le 18 mai 2011

Time : 8:45 am – 9:45 am | Room 106

Tom Flick | Former Rose Bowl Champion, Pac-10 Conference Player of the Year and successful NFL quarterback, Tom Flick Communications and Outlook Consulting Group

Session Description

Working together more effectively starts and ends with leadership that invests in people. The organizations that thrive in today's competitive world understand that leadership, from top to bottom, drives the bottom-line. Tom Flick, in business and professional sports has seen how a clear view of the goal line empowers ordinary people to do the extraordinary. Leaders create winning attitudes, confidence and extraordinary belief systems that produce consistent winning results.

As an NFL quarterback for seven seasons, Tom understands the power of great leadership. This go-ahead program will assist you in your abilities to lead yourself and others and to achieve extraordinary things. These times of transition require leaders with vision and energy to sustain hope and build a better way. Whether you are in the private or public sector, employee or volunteer, on the front lines or senior echelon, Tom will help you develop your capacity to lead others to new heights.

Speaker Biography

Tom is a former Rose Bowl Champion, Pac-10 Conference Player of the Year and successful NFL quarterback. But he is more than a motivating sports speaker. He addresses over 100,000 men and women each year on high performance strategies for leadership, teamwork, change, and personal growth. His passion for raising more effective leaders is achieved by his unique gift to connect with the listener's heart as well as their head.

As President of Tom Flick Communications and Outlook Consulting Group, Tom understands that people, not programs, help organizations change and grow. Meeting the challenges of today's business environment requires a committed workforce and providing solutions that allow people to become peak performers both personally and professionally increases success and impacts the bottom line. Tom Flick's achievements and experience in the highly competitive worlds of professional sports and corporate America give him a keen insight into success.



K2

IT Enterprise Service Delivery Approaches — The Winning Formula

English

Wednesday, May 18, 2011 / Mercredi le 18 mai 2011
Time : 1:30 pm – 2:30 pm | Room 106**Andrea Di Maio | Vice President and Distinguished Analyst, Gartner****Benoît Long | Chief Technology Officer for the Government of Canada****Maurice Chenier | Chief Executive Officer, ITSB, PWGSC****Paul Hession (Moderator) | Director General, Client Engagement, ITSB, PWGSC****Session Description**

Three expert panellists collaborate to share the vision for IT enterprise service delivery approaches. This panel will showcase Gartner's industry foresight, TBS' vision, and how ITSB will implement this new vision. The drivers are the economy, technological innovation, the move towards a cloud environment, the uptake of Web 2.0, and the creation of a modern workplace.

Responding to Government of Canada (GC) business needs, ITSB and DPI bring together this panel to provide:

- Industry foresight
- TBS' policy direction for the GC
- ITS' collaboration across departments
- Service delivery approaches of the future

The internationally-known Gartner VP and industry expert, Andrea Di Maio, will demonstrate the direction industry is taking. Canada's CTO Benoit Long will present the updated strategic directions for the GC. ITSB CEO Maurice Chénier brings the energy and the service management excellence for implementing enterprise service delivery.

The federal government is changing to create a modern workplace that will attract and retain public servants while enabling them to be responsive, innovative and efficient in serving Canadians. What are the implications for Workplace 2.0? Already, best practices are being shared within application cooperatives with similar themes or objectives. Also consider the skills and human resources dimension, the effect of collaborative tools and Gen X's and Gen Y's different work styles.

Moving toward a cloud environment (where self-service is the new norm) will enable the future GC IT infrastructure environment. Cloud is no longer just a theory, it will be...Let's build it! The keynote will present to you Gartner's industry foresight, TBS' vision, and how ITSB will implement this new vision.

Speaker Biographies

Andrea Di Maio is a Vice President and Distinguished Analyst in Gartner Research, where he focuses on the public sector, with particular reference to e-government strategies, Web 2.0, open government, cloud computing, the business value of IT, open-source software, green IT and the impact of technology on the future of government.

Prior to joining Gartner, Mr. Di Maio was with the European Commission, where he was responsible for part of the R&D framework program, as well as for all activities on the impact of the year 2000 problem and the IT impact of the European single currency. Before the European Commission, he held management and technical positions in the systems and software industry. He has more than 20 years of experience in IT.



Benoit Long became the CTO for the Government of Canada in May 2010. Since then, however, he has been on assignment to the Privy Council Office to lead the Internal Enabling Function team with the Administrative Services Review. The team is undertaking a comprehensive review of administrative functions across government. In particular, the team is examining how we can simplify, standardize and consolidate business processes associated with the most generic internal functions of the Government of Canada.



Previously, Benoît Long, was the vice-president and CIO at The Credit Valley Hospital and Trillium Health Centre. He has had other roles in the private sector, including working as vice-president of planning and development for CIBC's Internet Channel from 2001 to 2003. He has also worked in e-commerce and technology management, corporate sales management, as well as other executive, management roles.

Prior to his career in banking and insurance, Benoît had worked in the Canadian Federal Government from 1985 to 1993 as a policy and political advisor to several Ministers and departments (Human Resources Development, Employment and Immigration, Fisheries and Oceans, Federal-Provincial Relations, Finance, Consumer and Corporate Affairs, Indian and Northern Affairs, Industry Canada-Small Business and Tourism).

He obtained his B.A. Honours and M.A. in Economics at Carleton University and then received an Executive Certificate in Strategy and Innovation from the Massachusetts Institute of Technology – Sloan School of Management.

As CEO for the Information Technology Services Branch (ITSB) at Public Works and Government Services Canada (PWGSC), Maurice Chénier has dual responsibilities: providing IM/IT leadership and support to PWGSC and its modernization initiatives, and spearheading the development and implementation of the government-wide IT Shared Services initiative. Maurice previously held the position of Chief Operating Officer of ITSB, as well as the Director General responsible for the Service Management and Delivery arm of the organization.



Mr. Chénier is a recognized IT executive leader in the Government, and holds an MBA from the University of Ottawa. He has also maintained a strong focus on the growth and contributions of IT professionals as a former President of the Association of Public Sector Information Professionals (DPI) in 1999/2000.

As Director General, Client Engagement, Paul Hession plans IM/IT solutions in support of all PWGSC branch business transformation initiatives. Prior to this, he was appointed DG, Service Transformation Initiative. This project was awarded the 2008 GTEC Silver Medal, National Projects.



Paul has spent nearly 20 years in the private sector working with IBM Canada, and as an Executive Officer for companies such as Gandalf Technologies Inc. and EDS Canada. He has also been Chief Information Officer at National Archives of Canada and Fisheries and Oceans Canada.

Mr. Hession holds a B.Eng. from RMC, a M.Eng. from McGill University, and an MBA from the University of Ottawa. Paul is also a past President of DPI (1986-1987).

K3

The Future of Technology, Media and Telecommunications (TMT) and the Impact on the Public Sector

English

Thursday, May 19, 2011 / Jeudi le 19 mai 2011
Time : 8:45 am – 9:45 am | Room 106**Duncan Stewart | Director of Technology, Media & Telecommunications (TMT), Deloitte Canada****Session Description**

TMT Predictions explore emerging trends that will have an impact on Canadian organizations in 2011. The key theme of 2011 predictions is diversity. In the year ahead, organizations and end-users will consume media on many devices, on multiple wireless networks, and they will do their computing on different platforms using different operating systems. Find out what it means in a Public Sector environment.

Speaker Biography

Duncan Stewart is the Director of Deloitte Canada Research in the areas of Technology, Media & Telecommunications (TMT), Life Sciences and GreenTech. He is a member of Deloitte's national TMT executive team and is a co-author of Deloitte's annual Predictions report on trends in TMT.

Duncan has almost two decades of experience in technology, media and telecommunications. Duncan is also founder and CEO of DSAM Consulting, which performs research and analysis on companies in the TMT and Green tech space.

Duncan is frequently interviewed on technology and biotechnology issues. He has also been a bimonthly columnist for The National Post and CBC Radio. Duncan is a Chartered Financial Analyst and holds a BA in Political Science from the University of British Columbia.



K4

The Passing Zone on ICE (Innovation. Collaboration. Execution)

English

Thursday, May 19, 2011 / Jeudi le 19 mai 2011
Time : 3:00 pm – 4:00 pm | Room 118**Jon Wee | The Passing Zone****Owen Morse | The Passing Zone****Session Description**

Innovation. Collaboration. Execution. These are the cornerstones of success for this exciting and hilarious duo. In this new keynote, Jon and Owen show how these principles lead to success, all while having a great time. If people can Innovate, Collaborate, and Execute, they can accomplish great things (even without three chainsaws!).

Innovation:

In order to be creative, unique and move the world forward, your success demands innovation. Jon & Owen are innovators. They juggle astronauts (audience members), ride Segways while juggling inflated bags, and juggle chainsaws while dancing in tights and tutus. Their skill is unmatched, their humour is unequalled, and you have never seen anything like it! These guys innovate each and every day, and they will inspire people to do the same.

Collaboration:

Nobody accomplishes anything alone. In order to succeed, people need to understand the importance of working with others around them...to rely on each other's strengths. Collaboration requires trust, communication, cooperation – and practice! Jon and Owen do not just talk about collaboration, they do it! They rely on each other at every moment, on stage, for their success, and even their safety! Watch two people whose career is based on working together. You will see, like never before, that nothing beats effective collaboration.

Execution:

Great ideas and plans mean nothing without execution. People need to carry out their vision and their plans, and they need to do it with excellence. Get it done, and do it right! The Passing Zone will execute excellence right in front of your eyes. They need to be flawless, or things go crashing to the stage! They present outrageous, complex stunts, and they execute them live, on stage. If mistakes happen (and sometimes they do!), they are handled with precision and professionalism, which is all part of execution. Their precision, skill, and success will blow you away!

Speaker Biographies

The Passing Zone - Jon Wee and Owen Morse deliver a comedy entertainment and speaking performance using big laughs, exciting stunts, and flawless teamwork, creating an unforgettable experience for corporate groups in any industry.

The Passing Zone is one of the most successful and sought-after corporate acts working today. This is their story.

Owen Morse and Jon Wee met in 1986 at a juggling convention and instantly knew they were destined to be a team. But they decided to graduate from college first. Which they both did. Rather than pursue careers in Economics and Psychology, they lit some torches, and started throwing stuff into the air. And things clicked. Two weeks after their first performance together they won the Silver Medal at the International Juggler's Association Teams Competition.

The next year they won the Gold. That recognition earned an invitation to appear at the renowned Comedy and Magic Club in Los Angeles, where on their first night they were approached by the "Tonight Show" talent scout and booked for their first national television appearance in September 1990. Johnny Carson enjoyed them so much they were asked



back less than a year later. Their first feature film followed, *The Addams Family Movie*, where Jon and Owen doubled for Gomez (Raul Julia) and Uncle Fester (Christopher Lloyd) in the climactic Mamushka daggerpassing scene. More recently, they appeared in the award-winning comedy documentary, *The Aristocrats*.

The Passing Zone's first London appearance was in the Royal Variety Performance at the Dominion Theatre, performing for Prince Charles and sharing the bill with Tony Bennett and Riverdance. They expanded their US national television audience by passing clubs over the heads of the Miss America Pageant contestants during the swimsuit competition, demonstrating almost inhuman concentration skills! Most recently, they were finalists on NBC's "America's Got Talent" where they lost one million dollars to an 11-year-old. They were the highest-rated comedy act, and they eventually won the affection of David Hasselhoff who previously claimed to hate all jugglers.

Corporate entertainment and keynote speaking gradually became their primary market, for which they are a natural fit. Their act is clean, so it offends no one. They appeal to all ages, and all walks of life, so whether their audience is a group of mechanical contractors, software engineers, hairdressers, or billionaire business leaders, they are always a hit. Not only do they entertain, but they customize their performances by juggling a company's product, incorporating their slogans, and inspiring groups to be better teams.

Jon and Owen have published articles on Teamwork, Work-Life Balance, and Taking Risks in countless industry periodicals including *Business People*, *Special Events*, *Smart Meetings*, *Networking Times*, *Financial Executives*, *Successful Meetings*, *Home Business*, and many more. They were chosen as a Best Bet for entertainment by the *Wall Street Journal*, and *Special Events Magazine* named them one of the Hottest 26 Speakers.

A year ago they were guest performers at The White House.

The Passing Zone have been awarded five Guinness World Records and 18 Gold Medals from the International Juggler's Association. They were recently presented with that organization's Award of Excellence, for "excellence in the art of juggling through professional performance," which is the most prestigious award in juggling (essentially the Juggling Hall of Fame), given to only thirteen acts worldwide

K5

The Vision That Changed a Nation

English

Friday, May 20, 2011 / Vendredi le 20 mai 2011
Time : 8:45 am – 9:45 am | Room 106

John Furlong | O.C. O.B.C. CEO, Vancouver 2010 Olympic & Paralympic Winter Games

Session Description

Many said it was a vision too far, urging him to set the goals at a more attainable level. John Furlong refused and through an exhaustive ten year journey went on to deliver, what have now been recognized by the IOC as, the most successful Winter Games ever.

Speaker Biography

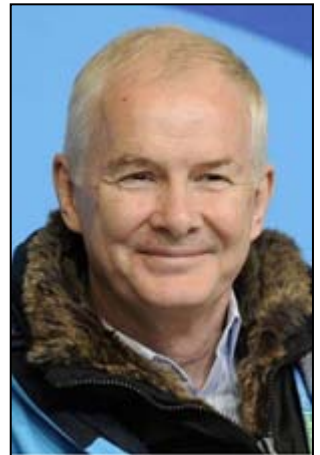
John Furlong has been described as a sports hero, nation builder and the ultimate crisis manager. Known for his masterful storytelling and innovative leadership style, he continues to inspire, regaling audiences with the many remarkable and fascinating untold stories behind the Games.

The first CEO in Olympic history to have led from the beginning of the bid phase all the way through the many trials and tribulations of hosting the Games to the closing ceremonies. He was relentless in his pursuit to deliver a Games that would touch the hearts and minds of every Canadian.

Always a passionate ambassador for Canada, Mr. Furlong was honoured to be awarded the Officer of The Order of Canada and Member of the Order of British Columbia for his exceptional leadership of the Vancouver 2010 Olympic and Paralympic Winter Games. These games changed our nation, galvanized Canadians from coast to coast to coast and showcased Canada to the world.

A father of five and grandfather of 11, Mr. Furlong is now an influential global figure and through his role as the volunteer Chairman of the highly successful *Own The Podium* program, he continues to be a powerful advocate for amateur sport.

His new book, *Patriot Hearts – Inside the Olympics that changed a nation*, was released February 12, 2011, the one-year anniversary of the Vancouver 2010 Winter Games.



K6

English

Leadership – Strategies to Achieve Excellence

Friday, May 20, 2011 / Vendredi le 20 mai 2011
Time : 2:00 pm – 3:15 pm | Room 106

General Rick J. Hillier (Retired) | Former Chief of the Defence Staff for the Canadian Forces (the Canadian Forces' Highest Rank)

Session Description

In his 30+ years in the Canadian Forces, culminating as Chief of the Defence Staff, General Rick Hillier has earned the reputation as a passionate leader. His views, experience and strategies on leadership have evolved over his three decades in the military. His message is simple, powerful - leadership is about people – embracing those in your charge and winning over those you need to work with. Strong leaders know how to inspire their people and create change in their organization. General Hillier delivers his message with compassion, enthusiasm and leadership acumen, drawing from his unprecedented experience.

Speaker Biography

Born in Newfoundland and Labrador, General Rick Hillier joined the Canadian Forces as soon as he could. Having enrolled in the Canadian Forces in 1973 through the Regular Officer Training Plan program, he graduated from Memorial University of Newfoundland in 1975 with a Bachelor of Science Degree. After completing his armour officer classification training, he joined his first regiment, the 8th Canadian Hussars (Princess Louise's) in Petawawa, Ontario. Subsequently, he served with, and later commanded, the Royal Canadian Dragoons in Canada and Germany.

Throughout his career, General Hillier has had the privilege and pleasure of commanding troops from the platoon to multi-national formation level within Canada, Europe, Asia and the United States. He has worked as a staff officer in several headquarters, first at the Army level in Montreal and later at the strategic level in Ottawa.

In 1998, General Hillier was appointed as the first Canadian Deputy Commanding General of III Corps, US Army in Fort Hood, Texas. In 2000, he took command of NATO's Stabilization Force's (SFOR) Multinational Division (Southwest) in Bosnia-Herzegovina.

In May 2003, General Hillier was appointed as Commander of the Army and subsequently, in October 2003, he was selected as the Commander of the NATO-led International Security Assistance Force (ISAF) in Kabul, Afghanistan.

General Hillier was promoted to his present rank and assumed duties as the Chief of the Defence Staff on 4 February 2005. He retired from the Canadian Forces in July 2008.

