

W1

Four Unstoppable Changes in Public Sector Service Delivery

English

Wednesday, May 26, 2010 / Mercredi le 29 mai 2010
10:15 am – 12:30 pm | Room 118 DE**Greg Lane | Director of Business Development, Avanade****Jay Payette | Consultant, Accenture****Session Description**

This session will outline four major secular changes public sector organizations will have to face: intelligent decision making; cloud computing; mobile computing; and social computing and explain, via strategic points of view case studies, how public sector organizations can cope with and flourish in the changing environment.

Speaker Biography

Greg Lane I.S.P., ITCP, MBA, is the Chair of the Canadian Council of Information Technology Professionals for CIPS. He is also Director, Business Development for Avanade Inc. Prior to joining Avanade, Greg worked with Accenture in a Business Development role in the Public Service Group in Ottawa. Before Accenture, Greg held senior leadership roles at Microsoft, Deloitte Consulting, Bell Canada and EDS. Greg has lectured at the University of Ottawa, in the administration faculty, on Governance and IT and is a fellow of the Centre on Governance. Greg has also contributed to Lac Carling Review on the same topic.

Jay Payette I.S.P., ITCP is a consultant serving public and private organizations in the fields of technology and management. He currently works for the Ottawa office of Accenture in the Systems Integration and Technology practice. Jay is also a public speaker and university guest lecturer in the fields of the ICT and emerging technologies. Jay has served on the Ottawa Board of the Canadian Information Processing Society (CIPS) from 2004 to 2007 and has been actively involved with the organization since and currently acts as a Special Advisor to the Office of the Executive Council (OEC).

W2

How You Can Use the Web to Change the Game in Your Presentations

English

Thursday, May 27, 2010 / Jeudi le 27 mai 2010
10:15 am – 12:30 pm | Room 118 ABC

Dave Paradi | President, ThinkOutsideTheSlide

Session Description

The Internet has changed the game in almost every aspect of communication, including presentations. This session will show you how to find relevant content on the web for your presentations, including blog posts and tweets, and how to evaluate the quality of what you find. You will see how to integrate web content into your presentation. And you will see what changes you need to make when delivering your presentation over the web. In the race to communicate effectively, you can leverage the web to improve the effectiveness of your game changing presentations.

Speaker Biography

Dave Paradi is the author of "*The Visual Slide Revolution*", selected as one of the Top 10 Business Books of 2008 by The Globe and Mail and he is the co-author of two "*Guide to PowerPoint*" MBA-level textbooks. His workshops, books, videos, newsletters and podcasts help presenters transform their overloaded text slides into persuasive presentations. His ideas have been featured in publications around the world.

W3

An Introduction to Agile Development for IT

English

Thursday, May 27, 2010 / Jeudi le 27 mai 2010
10:15 am – 12:30 pm | Room 118DE**Glenn Waters | Agile Coach and Trainer, Westboro Systems****Session Description**

Would you like to:

- Provide your clients a superior experience?
- Deliver more value to your clients – up to 500% more?
- Handle changing and evolving requirements?

Agile provides a “toolbox” of practices that changes the game for teams and organizations, focusing on what really matters to IT clients – receiving high value. Not only can IT deliver higher quality but you have greater IT budget control and improved return on investment.

Workshop topics:

- Key elements of Agile
- Waterfall versus Agile
- Agile principles and practices
- Managing IT risk using Agile
- Agile in a COTS environment

Speaker Biography

Glenn is a seasoned Technology Executive with over 25 years of experience in all aspects of the software industry. Glenn has served in developer-coach roles helping to transform large corporations and government organizations to agile methodologies. He has successfully worked with Agile at all levels of an organization, from working on teams delivering business software up to introducing Agile methodology to the CIO/CTO offices. Glenn is a co-founder of the Agile Ottawa group. When not helping clients, Glenn can often be found in the kitchen planning and preparing gourmet meals.

W4

Changing the Game! Project Management . . . It Won't Happen If You Can't Communicate!

English

Friday, May 28, 2010 / Vendredi le 28 mai 2010
10:15 am – 12:30 pm | Room 118 ABC**Dhanu Kothari | President, D2i Consulting****Session Description**

How does a Project Manager actually get his/her work done to accomplish project objectives? This interactive workshop focuses on understanding and building the necessary communication skills to influence project outcomes. Share your experiences and learn about communication challenges, goals, modes, strategies, tools and techniques, and the art of leveraging them to drive your project. Communication is an integral part of networking and building relationships. Recognize the warning signs of failed or ineffective communication and adopt the Best Practices that are consistently used by outstanding Project Managers. After all, it won't happen if you can't communicate!

Speaker Biography

Dhanu Kothari is a consultant and a professional speaker with 30 years of Project Management experience with HP, DEC, Honeywell, Nortel, Scotiabank, Univac and the Norwegian Computing Center. His clients in the public sector include CRA, City of Toronto and the York Region. He has presented at NASA PM Challenge 2009, ProjectWorld, PMI SIGS/Chapters, DPI and IT symposiums. He is the past President of the PMI-SOC and the Rotary Newmarket, and a "PM Ambassador" for PMForum. Dhanu has authored two books on Project Management: "*Rainbows & Ratholes: Best Practices for Managing Successful Projects*" and "*From Ratholes to Rainbows: Managing Project Recovery*".

W5

English

Enterprise Business Modeling “Mapping” Frameworks and Improved Governance – The GPS for your “race”

Friday, May 28, 2010 / Vendredi le 28 mai 2010
10:15 am – 12:30 pm | Room 118 DE

Steven Woodward | President, Woodward Systems

Session Description

Business Process and Enterprise Modeling provides significant returns on investment, while improving overall governance and accountability. Several successful industry-accepted frameworks, modeling approaches and governance techniques (ISO, IFPUG, IEEE, TM Forum, ITIL) and various supporting tools will be highlighted. The “Mapping” frameworks clarify requirements, and highlight reuse opportunities, while encouraging value-focused, proactive solutions.

Do you face:

- Internal communication challenges (Technical and Business);
- External communication challenges between departments, organizations or companies; and
- Unrealistic and/or missed commitments relevant to budget, scope, schedule and impacts to general returns on investments?

Then this interactive workshop will be of interest to you!

Speaker Biography

A world-wide leader in business process, software modeling, estimation, telecommunication and risk mitigation, Steven is well-known for intuitive, common-sense, value-focused approaches. He frequently presents at software measurement, estimation, telecommunication and management groups and conferences, including Barcelona's February 2010 Mobile World Congress (MWC).

Steve currently chairs the International Function Point User Groups ISO/IEC 14143-1:2007, New Environments and Multiple Media Task Force committees. He is an active member, contributor and instructor at TM (Telecommunication Management) Forum.

Woodward Systems partners with various process and enterprise modeling experts defining model framework extensions, increasing and expanding their value and practicality for today.