



S1

**TBA**

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

1:30 PM to 2:30 PM | Room 205/207

ENGLISH

More details coming soon.



S2

## Invisible Influence

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

10:15 AM to 11:30 PM | Room 206/208

ENGLISH

Invisible influence explores the science of influence – by maximizing our own personal strengths. You won't manipulate anyone, but instead recognize what your invisible influences are, and maximize their power.

There are many ways to influence others – and it isn't about right or wrong – it is about being aware of the impact you have when communicating. Invisible influence skills require a healthy combination of interpersonal, communication, and assertiveness techniques. It is about adapting and modifying your personal style when you become aware of the affect you are having on other people, while still being true to yourself. Behaviour and attitude change are what's important, not changing who you are or how you feel and think.

### Rhonda Sharf | Certified Speaking Professional - ON THE RIGHT TRACK – Training & Consulting Inc.

Insightful ... humorous ... entertaining ... even contagious ... words that are often used to describe Rhonda Scharf. A speaker with the uncanny ability to look at the normal and see something quite different.

Rhonda is a Professional Speaker, Trainer, and Author, based in Ottawa. She has spoken to tens of thousands of people in 13 different countries and currently has seven books published all focused on efficiency and effectiveness.

Rhonda's professional speaking career began at age two... when her mother would offer her 25 cents to be quiet for five minutes!



S3

## Technology trends facing the government

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

10:15 AM to 11:30 PM | Room 214

ENGLISH

Macro forces—such as digital, analytics, cloud, core modernization, and the changing role of IT—are at the heart of the technology trends that are fueling innovation and growth in the public sector. From dark analytics to blockchain to machine intelligence and beyond, the time to start exploring this fast-paced world—and harnessing the value it promises—is now. In this rapidly changing, kinetic environment, effective organizations are embracing changes in technology to reinvent and revitalize themselves. As in the past, we seek to shed light on the anticipated level of government relevance and readiness for each trend including Robotic Process Automation and the Digital Mindset.

### Melanie Travers | Deloitte

Melanie is a Manager in Deloitte’s Finance Consulting practice with over 16 years of financial management and consulting experience. Melanie’s area of expertise lies in Finance service delivery model design; including shared services, business process optimization, and robotic process automation (RPA). Melanie also leads the RPA service line nationally for Deloitte’s Finance Consulting practice.

### Erin Kaegi | Deloitte

Erin Kaegi is a Manager in Deloitte’s Strategy and Operations Consulting Practice. Erin’s area of expertise is in large-scale business transformation for federal and municipal public sector organizations, including the development and implementation of business processes and organizational models to improve operational efficiency. Erin supports the Robotic Process Automation (RPA) service line for Deloitte’s Strategy and Operations Consulting practice.



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S5

## Mindful Work: Increase Focus and Manage Stress

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

11:30 AM to 12:30 PM | Room 206/208

ENGLISH

This interactive presentation will teach participants about the powerful research behind mindful practices, the benefits they can receive, and tangible takeaways to practice better focus in your workspace. Participants will feel empowered to reduce workday stress, increase energy and positivity, and become more efficient with their time. Trish will share the transformative benefits of simple mindful practices: from being more focused and efficient in our work, kinder in our relationships, to experiencing less stress and burnout on a daily basis.

### Trish Huston | Speaker and Mindfulness Teacher

Trish is a Registered Yoga & Meditation teacher, a graduate of theatre school and a lifelong student. She is curious about how we can continue to be conscious and aware amidst the distractions we constantly face. Her passion for sharing mindfulness and stress management comes from her own experience of having worked in the corporate and non-profit sector. During this time, she experienced the incredible benefits of having a mindfulness practice. She was more energized, happy and focused and felt better equipped to manage the stresses of her work. Her passion is sharing the transformative benefits of simple mindful practices with a wider audience: from being more efficient at work, kinder in our relationships to experiencing less stress and burnout on a daily basis.



S6

## You Get What You Play For: How Game-Based Learning promises to transform employee skills training

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

ENGLISH

11:30 AM to 12:30 PM | Room 214

With the progressive automation of routine tasks by organizations, managers will soon be highly focused on improving the decision-making ability of their staff to maximize their performance, and to achieve results. However, it is often difficult to engage and motivate employees in general skills training. Furthermore, the results are often mixed.

This seminar will examine how the transformative use of Game-Based Learning (GBL) techniques as part of staff training programs can create engaging, interactive environments that employees see as entertaining and valuable. Early results from the information security industry show cost-effective training with improved comprehension, retention and insightful metrics.

**Scott Wright BAsc., MBA, CISA | President and Chief Security Coach - Security Perspectives Inc.**

Scott Wright is an Ottawa-based and globally recognized cyber security coach who specializes in improving team performance through a collaborative approach. Scott has delivered successful cyber security education and assessment projects since 2007 to the Government of Canada, as well as to private sector organizations. In addition to using innovative approaches such as “The Honey Stick Project” for measuring cyber security awareness among business staff, Scott is also a co-host of the Shared Security Podcast, which explores the trust we put in people, apps and new technologies.



S7

## The Open by Default Pilot – A journey to transparency

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

1:30 PM to 2:30 PM | Room 213/215

ENGLISH

The Government of Canada has made a strong commitment to openness and transparency, but what does that mean, and how do we make it happen? The Treasury Board Secretariat launched an *Open by Default* Pilot in 2017 to kick-start the process of making non-sensitive government information available to the public by default. This discussion will cover how TBS approached becoming Open by Default and the journey they are still on. The session will make it easier for public servants to understand the importance of transparency and encourage discussion around the topic.

### Teresa D’Andrea | Senior IM Strategist - Treasury Board of Canada Secretariat (TBS)

Teresa D’Andrea is a Senior IM Strategist within the Treasury Board Secretariat’s CIO Branch, who works at the intersection of experience design, IM/IT innovation, and business strategy. She is currently leading the Open by Default Pilot project, a multi-departmental initiative aimed at making non-sensitive government information available to the public as part of the Government of Canada’s commitment to openness and transparency. She comes with over 20 years of experience in both the private and public sectors, leading enterprise-level IM/IT projects and programs that focus on serving the needs of the end-users.



S8

**TBA**

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

1:30 AM to 2:30 PM | Room 205/207

ENGLISH

More details coming soon.





S9

## Insecurity in Information Technology

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

1:30 PM to 2:30 PM | Room 206/208

ENGLISH

This talk will explain how people’s personal insecurities can be brought out by leadership decisions in the way we manage our application security programs, and how this can lead to real-life vulnerabilities in software and other IT products. This is not a soft talk about “feelings”, this is a talk about creating programs, governance and policies that ensure security throughout the entire SDLC. No more laying blame and pointing fingers, it’s time to put our egos aside and focus on what we came here to do: building secure software. The cause and effect of insecurities and other behavioural influencers, as well as several detailed and specific solutions will be presented that can be implemented at your own place of work, immediately. No more ambiguity or uncertainty from now on, only crystal clear expectations.

This talk attempts to answer to the question “Why can’t we build secure software?”

### Tanya Janca | Application Security Analyst

Tanya Janca is an application security evangelist, a web application penetration tester and vulnerability assessor, trainer, public speaker, an ethical hacker, the Co-Leader of the OWASP Ottawa chapter, an Effective Altruist and has been developing software since the late 90’s. She has worn many hats and done many things, including; Web App PenTesting, Technical Training, Custom Apps, Ethical Hacking, COTS, Incident Response, Enterprise Architect, Project and People Management, and even Tech Support. She can currently be found helping the Government of Canada secure their web applications.



## S10 Fostering Virtual Collaboration and Innovation

Wednesday, May 23, 2018 / Mercredi le 23 mai 2018

1:30 PM to 2:30 PM | Room 214

English

Fostering innovative ideas can be difficult when you are working face-to-face, but the challenge is made more difficult when part or all of your team is working virtually. So, how do we draw on the views of a diverse set of stakeholders when they are not physically located? We learn to share our ideas virtually through brainstorming and through virtual collaboration. Brainstorming can be a very effective way of developing new, innovative ideas, solutions and products. Virtual brainstorming, however, offers some unique challenges and opportunities relative to face-to-face brainstorming. In this session, you will learn how to conduct an effective virtual brainstorming session where all the attendees are fully engaged.

### Claire Sookman | Principal - Virtual Team Builders

Virtual Team Builders is the premier consultancy that partners with organizations to dramatically improve the effectiveness of their virtual teams. As the driving force behind Virtual Team Builders, Claire Sookman brings to the table over two decade's worth of corporate and public sector consulting experience, working with over 4,500 managers in the past three years. Specializing in virtual team building and communication strategies, Virtual Team Builders provides consulting expertise that results in global teams working more efficiently.

Claire Sookman has assisted many companies in transitioning their collocated team to become effective and efficient virtual teams including: Ontario Ministry of Community Safety and Correctional Services, Hospital For Sick Kids, Service Canada College, Human Resource and Skills Development Canada, Canadian Public Health Service, the Canadian Forces Personnel Support Agency, Boeing, Pitney Bowes, Wells Fargo, CIBC, TD/Canada Trust, Siemens, Bell Canada, Green Mountain Coffee Roasters, CGI, Cognizant, KLM, ComDev, Bayer and GlaxoSmithKline.



## S11 Leveraging Social Media For Developing IT Supervisors

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ENGLISH

This research explores how to effectively leverage social media to build new leaders. The presentation begins with a brief overview of the challenges facing people becoming supervisors. In that context the presentation continues by examining how social media can be integrated with traditional learning methods to overcome those challenges. The material highlights how this approach improves communication, knowledge sharing and the evolution of management best practices. The session continues with factors to be considered when applying this approach. The presentation will close with a framework that ties the new leader with traditional and non-traditional methods to improve their leadership skills.

### David Bedard | IT Manager & Project Manager - Canada Revenue Agency (CRA)

David Bedard is an IT Manager with the Canada Revenue Agency's Information Technology Branch. He current manages IT teams to develop and maintain business intelligence applications. Prior to joining CRA in 2003 David was an IT Manager with Nortel Networks. David managed many IT teams working on a variety of innovative projects. Throughout his career David has explored a variety of innovative ways to develop new leaders.



## S12 I Love My Job, it's the People I Can't Stand!

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

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ENGLISH

Do you love your job, but certain people stress you out? Do you feel tired and emotionally drained by conflict?

Join us in this gut splitting hilarious, interactive, practical and inspiring motivational speech that shows you how to develop healthy communication patterns. You can learn to handle the most difficult situations and the most challenging people and how to get through to others without giving in. Never again fall victim to those who love to make life miserable for the rest of us! Knowing how to deal with difficult people at work will allow you to approach your job with more enjoyment and your coworkers with greater confidence.

Cooperation, collaboration, and compromise will improve. Build a more productive, enjoyable and efficient workplace for everyone.

### Jody Urquhart | Motivational Speaker - Idoinpire

A highly sought-after funny motivational speaker, Jody Urquhart is the author of *All Work & No Say*, a bestselling book that shattered assumptions that work can't be rewarding and fun.



**S13**

**TBA**

Friday, May 25, 2018 / Vendredi le 25 mai 2018

11:30 AM to 12:30 PM | Room 214

ENGLISH

More details coming soon.



## **S14** Navigating IT-enabled Change – Lessons in Collaboration and Leadership

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

ENGLISH

11:30 AM to 12:30 PM | Room 205/207

Have you ever experienced an IT enabled change that didn't go well? Did everyone understand what was changing and why? Maybe a month after implementation everyone went back to the old way of doing things. It's hard to achieve meaningful, lasting change.

This panel will discuss their experience with collaboration and the role of leadership in the change journey. Whether the changes are understood upfront or just prior to implementation, it's never too late to mark a baseline, set a vision and plan for change success. Our panel includes IT leaders from CBSA, ATSSC and EDC who are experienced in large, complex projects and IT organizational transformations.

**Chris Brennan | Avenai Inc.**

More details coming soon.

**Zaina Sovani | Canada Border Services Agency (CBSA)**

**Omar Subhani | Administrative Tribunals Support Service of Canada (ATSSC)**

**Lija Logan | Export Development Canada (EDC)**



**S15**  
ENGLISH

**TBA**

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

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More details coming soon.



**S16**

## **THE POWER WITHIN – Harnessing Your Subconscious Mind**

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

11:30 AM to 12:30 PM | Room 214

ENGLISH

To accomplish seamless results you need to believe you can both in yourself and others. Our lives are a reflection of our beliefs. These beliefs, usually subconscious, are the cumulative effects of life-long "programming." As a result of this past negative programming, we sometimes think and behave in self-defeating ways. This causes a conflict between our conscious desires or willpower and our subconscious beliefs or habits. Imagine being able to change the beliefs that limit you into beliefs that support you quickly and easily. Learn how to reprogram the software of your mind so you can change the printout of your life. This presentation helps us understand and recognize conscious pushback and provides strategies that help us turn procrastination into action.

### **Gary Summers | Owner - Gary Summers Unlimited**

Gary Summers is a professional speaker, magician, hypnotist, hypnotherapist and author having written a trilogy called MINDBODYSOUL dealing with the mental, physical and spiritual sides of wellness.

He has a Master's Degree in Physiology and certifications in Hypnotherapy from the American Institute of Hypnotherapy and Cognitive Behavior Therapy from the National Association of Cognitive Behavior Therapists.

Gary teaches people how to think properly because he says, "When you change the way you think about things, the things you think about change."





**S17**

## Actionable Intelligence – Combining Data, Technology and Expertise for Enhanced Decision Making

ENGLISH

Thursday, May 24, 2017 / Jeudi le 24 mai 2017  
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Business and government leaders are increasingly challenged by the overwhelming potential arising massive sources of data, ever evolving analytics and AI, and deep subject matter expertise. Arguably, decision makers are ultimately seeking to access significant insights from business information and intelligence. Actionable intelligence arises when mission-critical insights can be extracted from diverse data sources using advanced analytics supported by leading expertise, resulting in timely and impactful decision making. Thomson Reuters Special Services will describe how to deliver actionable intelligence and provide examples from various government use cases in the US and Canada.

**Jason Thomas | Chief, Innovation - Thomson Reuters Special Services LLC**

Jason is Chief, Innovation for Thomson Reuters Special Services, LLC (TRSS) where he facilitates, oversees, and executes long-term solutions to emerging technology threats. He works closely with governments, the private-sector, and non-governmental organizations to identify challenges and opportunities that will shape the future intelligence and national security environment.



## S18 L'intelligence émotionnelle au cœur du leadership collectif

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

1:30 PM to 2:30 PM | Room 205/207

FRANÇAIS

Saviez-vous que 81 % des compétences qui distinguent les gestionnaires et les leaders remarquables sont reliées à l'intelligence émotionnelle? Un leader positif se connaît, se mobilise vers le changement. Il facilite la collaboration et l'innovation, et ce dans le respect, l'intégrité et avec éthique. Contrairement à QI (quotient intellectuel) le QE (Quotient émotionnel) se développe. Dans cette présentation, vous y découvrirez une multitude d'outils, de techniques, de stratégies afin de développer votre intelligence émotionnelle et votre leadership. Pierrette Desrosiers, psychologue du travail s'inspire fortement des plus récents travaux sur les neurosciences, l'intelligence émotionnelle et la psychologie du changement.

### Pierrette Desrosiers | Pierrette Desrosiers Psychoaching

Pierrette Desrosiers est la première psychologue du travail et coach spécialisée à intervenir dans le milieu agricole au Canada et en France. Elle utilise les leçons apprises de la terre pour les transposer au milieu corporatif.

Conférencière d'impact, et auteure originale reconnue, elle se démarque par sa rigueur, son approche humoristique et la pertinence de ses propos. Cette psychologue est donc réputée pour aller droit au cœur des préoccupations de son auditoire.

Pierrette Desrosiers se hisse au rang des conférenciers les plus appréciés. Groupant ses connaissances scientifiques, ses capacités de communication remarquables, de même que ses stratégies d'interventions pertinentes, elle communique ses propos avec un naturel surprenant.



## S19 Relieving Work Related Stress with Humour

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

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ENGLISH

Stress is a major cause of most illnesses, and humour is an amazing way to relieve it. Harvard studies show that when you are stressed, your brain shrinks. However, when you laugh, you relax; and when you relax, you learn. This hilarious and inspirational session explores seven stress-relieving ingredients: a positive attitude, perseverance, forgiveness, teamwork, family and friends, mental activity and physical activity.

### Judy Croon | Motivational Speaker/ Comedian

Judy is a comedian, motivational speaker, radio host, Second City stand up coach and author. She has worked with many celebrities including; Jon Stewart, Lewis Black, Robert Klein and Joan Rivers. Her specials have appeared on NBC, CBS, CTV and The Comedy Network.

She is a co-author of 'From the Stage to the Page: Life Lessons from Four Funny Ladies!'.

Judy draws from her standup performance experience to entertain, inform and inspire in her dynamic keynote entitled, 'Relieving Work Related Stress with Humour'.

Judy is the creator/host of 'Laughlines' and 'Stand Up For The Girls' which have both helped raise over \$650,000 for breast cancer research.



**S20**

## **The Art and Science Of Business Architecture In A Customer Driven Era.**

Thursday, May 24, 2017 / Jeudi le 24 mai 2017

1:30 PM to 2:30 PM | Room 214

ENGLISH

Organizations that remain focused on internal operational efficiencies or product based business models are falling behind those organizations that have become customer obsessed. A common characteristic of customer obsessed organizations is that they have mature business architecture practices. This seminar will challenge existing business architecture practices and introduce tools, models and techniques that guide and influence customer driven strategies. Topics discussed will include business capability networks, customer life cycles, Service driven Value streams and customer experience architecture.

**Dr. Gordon Barnett ACCA | Principal Analyst - Forrester Research Inc.**

Gordon is a Principal Analyst at Forrester Research Inc, serving enterprise architecture professionals; focusing on the best practices for business and enterprise architecture. He is a recognized expert in helping companies use enterprise architecture, strategy, governance, and organizational design to address their current and future business challenges in the age of the customer.



**S21**

**Scrum Development: Breaking the business and IT silos for a more intelligent way to deliver results.**

ENGLISH

Friday, May 25, 2018 / Vendredi le 25 mai 2018  
 10:15 AM to 11:15 AM | Room 205/207

Scrum as a software development framework is easy to understand but very difficult to master. If implemented correctly it can integrate Business and IT together to work more intelligently and deliver faster and better results. Scrum provides the Business with the framework to direct the priorities of what the IT delivery team is working on and gives the flexibility to the IT delivery team on how to implement these priorities. Collectively the Scrum team (Business and IT) are always focused on delivering business value for the organization. After introducing Scrum in my organization on multiple projects, I want to share my experience to show how Scrum could assist your organization.

**Tarek Houssari | Business Solutions Development - Elections Canada**

As the Director of Business Solutions Development for the CIO of Elections Canada, Tarek is driving a number of transformational initiatives in preparation for the next general election. He leads and coordinates the work of several teams of technology consultants and employees, achieving results against tight timelines.

Tarek joined the Public Service in 2004, after eight years in software design and development with the private sector. He earned an MBA, specializing in technology and project management, and a BSc in Computer Science from Ottawa University.



**TBA**

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## S23 Using KPIs to put the Citizen at the Heart of Digital Government

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ENGLISH

10:15 AM to 11:15 AM | Room 214

At the heart of Digital Government efforts are the citizens, so why aren't they at the heart of your Digital KPIs? Digital Government efforts focused on delivering value to citizens need to understand their citizens and their experience, envision their digital future, and then use citizen experience KPIs to drive digital government transformation and the organization.

### Bill Finnerty | Research Director - Gartner

Bill Finnerty is a Research Director in Gartner Research, where he is a member of the public-sector team covering citizen engagement, government portals, mobile, geospatial technologies and smart cities for state and local governments. Previously he has serviced as the Chief Information Officer for the Pennsylvania Department of State and the Director of Information Technology for Cumberland County, Pennsylvania.



**S24**

## **Incarnez le changement**

Friday, May 25, 2018 / Vendredi le 25 mai 2018

11:30 AM to 12:30 PM | Room 205/207

FRANÇAIS

Le colloque touchera sur l'importance qui est accordé aux ressources humaines notamment par le développement personnel et l'intégration harmonieuse de chaque membre dans l'équipe qui est la clé du succès pour accomplir un travail efficace, répondant ainsi aux atteintes des résultats escomptés et à une plus grande satisfaction de l'équipe.

L'importance est d'emmener les gestionnaires à comprendre comment exercer un rôle d'autorité sain afin de valoriser les employés, améliorer l'esprit d'équipe, aider au développement d'un sentiment d'appartenance qui apportera une diminution de l'absentéisme en milieu de travail et le tout dans le plaisir et la sérénité.

### **Robert Savoie | Conférencier-Auteur-Animateur - Centre du mieux-être Robert Savoie**

Robert Savoie a à son actif plus de 3000 conférences à travers lesquelles il accompagne l'être humain sur le chemin le moins fréquenté, de la tête au cœur de soi, pour qu'il y découvre son plein potentiel dans toutes les sphères de sa vie.

Conférencier, animateur et auteur. Son implication à titre de conférencier se situe au Canada et en Europe. Il se rend également dans différents organismes et entreprises. Robert Savoie anime différents ateliers créés spécifiquement pour les personnes qui ont le désir d'éveiller leur conscience et il offre aussi des ateliers-conférences en entreprise, selon les spécificités de chaque groupe.





## S25 Data Science as a Team Sport with Open Source

Friday, May 25, 2018 / Vendredi le 25 mai 2018

11:30 AM to 12:30 PM | Room 206/208

ENGLISH

Data Science is exploding in Canada. The teams are growing, the tools are changing, and traditional ways of thinking about analytics are out.

Open Source data science tools are in. As a data scientist they're not just my favourite tools, they're the only tools I'll use. However, open source tools present barriers to the level of collaboration necessary for solving complex challenges, and there can be challenges for IT groups who need to support these tools at enterprise scale.

Find out how IBM is empowering data science teams and using open source tools, through the use of an innovative Data Science Experience platform.

### Matt McInnis | Data Scientist, Open Source Evangelist - IBM

Matt McInnis is a data scientist and open source evangelist at IBM Canada, where he helps organizations transform their data practices using open source technologies such as Apache Hadoop and Spark, and analysis techniques such as machine learning and deep learning. He holds a BSc and MSc in Mathematics and Statistics respectively, is a full-stack application developer, and is an established technology entrepreneur. Previously, Matt worked as a mathematics professor at top Canadian colleges Saskatchewan Polytechnic and more recently at Centennial College, where he was selected as the top faculty member by Centennial College's Board of Directors in 2012.



**S26**  
ENGLISH

**TBA**

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